Sterling SEWP-V Guide

#1 ON SEWP-V

Sterling recommends using SEWP Group A which utilizes NAIC 334111. The scope of the contract includes Information and Communications Technology (ICT) and Audio Visual (AV) products including hardware; software; maintenance; warranty; product based engineering, installation and implementation services; and product training. It is comprised of Original Equipment Manufacturers (OEM) and Value Added Resellers (VAR). Sterling is considered a Small Business under this code.

WHY THE TECHNICAL COMMUNITY USES SEWP

Availability
ICT and A/V Product Solutions and Related Services can be added in one day. There are more than 4 million unique products currently on contract.

Speed
Products are added, orders are processed and inquiries are responded to — all within one business day.

Customer Service
Staff is available every step of the way to work with users and Contract Holders to resolve any issues.

Tracking and Communication
SEWP tracks all orders through delivery and provides continuous feedback and reporting to customers and Contract Holders.

Assistance
If there is a problem, alert us. We will get it resolved so you get what you want.

Free On-Site Training
Training is delivered at your agency at no cost to you! WebEx training and online training videos are also available. Email help@sewp.nasa.gov to learn more.

WHY THE ACQUISITION COMMUNITY USES SEWP

Low Price and Fee
Product prices, in general, are consistently lower on SEWP due to contractual set-up, oversight and intense internal competition.

Set-asides
Earn credits for your agency ordering from Small Businesses, HUBZone, Service-Disabled Veteran-Owned (SDVOSB), and Economically Disadvantaged Woman-Owned (EDWOSB.

Online Tools
Cut down on paperwork. Submit requests for quotes or product additions at www.sewp.nasa.gov and have requests archived for future reference.

Government Oversight
SEWP's online tools assist acquisition shops with competition and compliance with FAR rules and regulations.

Free On-Site Training
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STERLING

SEWP *V*